

Delivery and Returns Policy

Thank you for shopping with Belisha Beacons Ltd. We aim to provide you with a smooth and hassle-free shopping experience. Please find our policy details below:

Delivery Information

- We dispatch stock orders within 2-3 business days of receiving your order.
- Delivery times may vary depending on the shipping method chosen and the destination address.
- Any shipping fees will be stated on invoice.
- Please ensure that the delivery address provided is accurate to avoid any delays.

Returns Policy

- We accept returns within **30 days** from the date of purchase.
- To initiate a return, please contact us via email at **belisha@me.com** to request a returns authorisation.
- The item must be returned in its original, unused, and resalable condition.
- Return shipping costs are the responsibility of the customer, unless the return is due to a fault or error on our part.

Refunds and Exchanges

- Once we receive your returned item, we will process your refund or exchange within **10 business days**.
- Refunds will be issued to the original payment method used for the order.
- If you are requesting an exchange, please specify the item you wish to receive, and we will process the exchange as quickly as possible.

How to Return an Item

- Please send returns to the following address:
Belisha Beacons Ltd
Unit 4, The Willows
Westover Trading Estate
Langport, Somerset
TA10 9RB
- Ensure that you include a copy of your order confirmation or receipt to help us process your return promptly.

Additional Information

If you have any questions or need further assistance, please contact us at **belisha@me.com**. or **01458 897 250** as we're here to help!

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